

TOTAH COMMUNICATIONS, INC. (KANSAS)

FCC FORM 481 – CARRIER ANNUAL REPORTING

DATA COLLECTION FORM

FCC DOCKET #10-90

FCC Form 481 - Carrier Annual Reporting Data Collection Form	<small>FCC Form 481</small> <small>OMB 3050-0386</small> <small>OMB 3050-0313</small> <small>Avg. Burden Estimate per Respondent: 20 Hours</small>
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<010> Study Area Code	412030
<015> Study Area Name	KANSAS
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	PETER DEIBERT
<035> Contact Telephone Number: Number of the person identified in data line <030>	918-535-2208
<039> Contact Email: Email of the person identified in data line <030>	DIE_BERT@TETELCSI.COM

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
<small>(check box when complete)</small>				
<100> Service Quality Improvement Reporting	<small>(complete attached worksheet)</small>	<input checked="" type="checkbox"/>		
<200> Outage Reporting (voice)	<small>(complete attached worksheet)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<210> <input checked="" type="checkbox"/> <small>-- check box if no outages to report</small>				
<300> Unfulfilled Service Requests (voice)	<div style="border: 1px solid black; width: 40px; text-align: center;">0</div>	<input checked="" type="checkbox"/>		
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 15px;"></div>			
<320> Unfulfilled Service Requests (broadband)	<div style="border: 1px solid black; height: 15px;"></div>			
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 15px;"></div>			
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<410> Fixed	<div style="border: 1px solid black; width: 40px; text-align: center;">0</div>			
<420> Mobile	<div style="border: 1px solid black; height: 15px;"></div>			
Number of Complaints per 1,000 customers (broadband)				
<440> Fixed	<div style="border: 1px solid black; height: 15px;"></div>			
<450> Mobile	<div style="border: 1px solid black; height: 15px;"></div>			
<500> Service Quality Standards & Consumer Protection Rules Compliance	<small>(check to indicate certification)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<510>	<small>(attach descriptive document)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<600> Functionality in Emergency Situations	<small>(check to indicate certification)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<610>	<small>(attach descriptive document)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<700> Company Price Offerings (voice)	<small>(complete attached worksheet)</small>			
<710> Company Price Offerings (broadband)	<small>(complete attached worksheet)</small>			
<800> Operating Companies and Affiliates	<small>(complete attached worksheet)</small>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<900> Tribal Land Offerings (Y/N)?	<small>(if yes, complete attached worksheet)</small>	<input checked="" type="checkbox"/>		
<1000> Voice Services Rate Comparability	<small>(check to indicate certification)</small>			
<1010>	<small>(attach descriptive document)</small>			
<1100> Terrestrial Backhaul (Y/N)?	<small>(if not, check to indicate certification)</small>	<input checked="" type="checkbox"/>		
<1110>	<small>(complete attached worksheet)</small>			
<1200> Terms and Condition for Lifeline Customers	<small>(complete attached worksheet)</small>		<input checked="" type="checkbox"/>	

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<small>(check to indicate certification)</small>	<input type="checkbox"/>	
<2005>	<small>(complete attached worksheet)</small>	<input type="checkbox"/>	

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<small>(check to indicate certification)</small>	<input checked="" type="checkbox"/>	
<3005>	<small>(complete attached worksheet)</small>	<input checked="" type="checkbox"/>	

**(100) Service Quality Improvement Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986
 OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	412030
<015>	Study Area Name	KANSAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	PETER DEIBERT
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-535-2208
<039>	Contact Email Address - Email Address of person identified in data line <030>	DIE_BERT@TOTE LCSI.COM
<110>	Has your company received its ETC certification from the FCC?	(yes / <u>no</u>)
<111>	If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC?	(yes / <u>no</u>)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

Name of Attached Document (.pdf)

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	FETER DEIBERT
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-535-2208
<039>	Contact Email Address - Email Address of person identified in data line <030>	DIE_BERT@TOTALCSI.COM

[illegible]

FCC Form 481

OMB Control No. 3060-0986

OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	412030
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<015>	Study Area Name	KANSAS
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<020>	Program Year	2014
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<030>	Contact Name - Person USAC should contact regarding this data	PETER DEIBERT
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<035>	Contact Telephone Number - Number of person identified in data line <030>	918-535-2208
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<039> Contact Email Address - Email Address of person identified in data line <030> DIE_BERT@TOTALCSI.COM

<810> Reporting Carrier	TOTAH COMMUNICATIONS, INC.
-------------------------	----------------------------

<811> Holding Company

<812> Operating Company

<813>

<a1>

<a2>

$\langle \mathbf{a} \rangle$

Affiliates

SAC

Doing Business As Company or Brand Designation

TOTAL CUSTOMER SERVICES, INC.

TOTAL CSI

**(900) Tribal Lands Reporting
Data Collection Form**

 FCC Form 481
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<010>	Study Area Code	412030
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<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	PETER DEIBERT
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-535-2208
<039>	Contact Email Address - Email Address of person identified in data line <030>	DIE_BERT@TOTEI.CSI.COM

<910>	Tribal Land(s) on which ETC Serves	NA
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<920>	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)
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If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Select (Yes, No, NA)
<922>	Feasibility and sustainability planning;	NA
<923>	Marketing services in a culturally sensitive manner;	NA
<924>	Compliance with Rights of way processes	NA
<925>	Compliance with Land Use permitting requirements	NA
<926>	Compliance with Facilities Siting rules	NA
<927>	Compliance with Environmental Review processes	NA
<928>	Compliance with Cultural Preservation review processes	NA
<929>	Compliance with Tribal Business and Licensing requirements.	NA

Select (Yes, No, NA)
NA
NA
NA
NA
NA
NA
NA
NA
NA

**(1110) No Terrestrial Backhaul Reporting
Data Collection Form**

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<030>	Contact Name - Person USAC should contact regarding this data	PETER DEIBERT
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-535-2208
<039>	Contact Email Address - Email Address of person identified in data line <030>	DIE_BERT@TOTELCSI.COM

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)
 ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)
 ☐

**(1200) Terms and Condition for Lifeline Customers
Lifeline****Data Collection Form**

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<030>	Contact Name - Person USAC should contact regarding this data	PETER DEIBERT
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-535-2208
<039>	Contact Email Address - Email Address of person identified in data line <030>	DIE_BERT@TOTELCSI.COM

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP WWW.TOTELCSI.COM/LIFELINE-LINK

Please check these boxes below to confirm that the attached PDF,
 on line 1210, or the website listed, on line 1220, contains the
 required information pursuant to § 54.422(a)(2) annual reporting for
 ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice
 telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(3005) Rate Of Return Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986

OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	412030
<015>	Study Area Name	KANSAS
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	PETER DEIBERT
<035>	Contact Telephone Number - Number of person identified in data line <030>	918-335-2208
<039>	Contact Email Address - Email Address of person identified in data line <030>	

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	<input checked="" type="checkbox"/> (Yes/No)
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	<input checked="" type="checkbox"/> (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input checked="" type="checkbox"/>
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information 412030KS3017.pdf
(3018)	If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :	<input type="checkbox"/> (Yes/No)
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	<input type="checkbox"/>
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	DIE_BERT@TOTALCSI.COM

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: TOTAH COMMUNICATIONS, INC.	
Signature of Authorized Officer:	Date: 10/11/2013
Printed name of Authorized Officer: MARK M. GAILEY	
Title or position of Authorized Officer: PRESIDENT/GENERAL MANAGER	
Telephone number of Authorized Officer: 918-535-2208	
Study Area Code of Reporting Carrier: 412030	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TOTAH COMMUNICATIONS, INC. (KANSAS)
QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES

(USAC DOCUMENT #412030KS510.PDF)

TOTAH COMMUNICATIONS, INC. (KANSAS)

QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES

1. Available Customer Service Representatives to Answer Phones – All calls received by TOTAH COMMUNICATIONS, INC. during business hours are generally answered by the third ring. When the assigned customer representatives are unable to answer calls by the third ring, calls roll to our out sourced customer service help desk center.

2. Provide After Hours Emergency Customer Service – Calls are generally answered within 60 seconds. Call logs are reviewed daily by personnel. Customer service representatives have been given a list of questions by TOTAH COMMUNICATIONS, INC. to ask to assist them in resolving any issues. Unresolved issues are reviewed the following work day. Issues requiring immediate attention are sent to the TOTAH COMMUNICATIONS, INC. service technician on call, who works to resolve the matter as quickly as possible. If that technician is unable to resolve the problem, additional technicians are called. After-hours customer service is also available through our out sourced answering service 24/7.

3. Provide a 24/7 Hour Internet Help Desk Service – All calls are generally answered within 60 seconds. Call logs are reviewed daily by personnel with Managers available to review and address any issues.

4. Give Customers Cut-off Warnings & Provide Bill Arrangement Opportunities - Customers are given two months of missed payments before their service is cut off for non-payment of bill. Notification of the payment due date and the cut-off date are prominently displayed on bills as well as of the opportunity to make payment arrangements to avoid being cut-off. Customers in danger of losing service also receive an automated call from a customer service representative to remind them of the late payment. If a customer complains that notice was not given, they are directed to speak with a Manager who will work to resolve the matter and prevent it from occurring again. Account balance reports are printed monthly internally using the company's billing system.

5. Ensure That All New Service Installation Orders Are Fulfilled Promptly – All customers are contacted within 48 hours regarding scheduling the new service installation. If outside plant is already in place, we fill the order at the customers' earliest convenience; if outside plant is not in place, fill the order as soon as the weather permits.

6. Minimize Customer Downtime for Services & Make Requested Changes Promptly –

Contact customers regarding all service requests the same day, with a goal of resolving all issues within 48 hours. Any unresolved issues will be resolved contingent upon the technician/customer coordination of access to the premises. Changes requiring key strokes are many times made within the same day as requested.

7. Proactively Monitoring in Case of Major Service Outages –

Generally, Service technicians are made aware of outages affecting customers within an hour. It is the goal of TOTAH COMMUNICATIONS, INC. to resolve major outages within four hours or less. If an outage cannot be resolved within four hours, technicians will begin utilizing all resources, both from within and from without. Technicians establish and accomplish yearly training goals to be better equipped for managing all services.

CUSTOMER PRIVACY

Company Confidential Information Policy – TOTAH COMMUNICATIONS, INC. has a company policy in place that holds employees accountable for a breach of confidentiality concerning customer data and company information. The policy states: "You are reminded that revealing any type of confidential information to unauthorized persons or tampering with or altering company records and/or property is a violation of trust that can result in disciplinary action up to and including discharge."

Company CPNI Policy – TOTAH COMMUNICATIONS, INC. also has a Customer Proprietary Network Information (CPNI) policy in place that ensures employee compliance with the FCC's CPNI guidelines. Outlined within the policy is a detailed description of CPNI as well as both acceptable and unacceptable CPNI practices. Employees are required to sign waivers stating they understand and agree to comply with the policy and acknowledge that "failure to protect this information result in disciplinary action up to and including discharge for the responsible employee."

As a part of this policy, TOTAH COMMUNICATIONS, INC. has designated a Compliance Officer responsible for training employees, monitoring CPNI related activities, and reporting breaches.

TOTAH COMMUNICATIONS, INC. (KANSAS)

**EMERGENCY SITUATION FUNCTIONALITY
AVAILABILITY OF BACK-UP POWER**

(USAC DOCUMENT #412030KS610.PDF)

TOTAH COMMUNICATIONS, INC. (KANSAS)

EMERGENCY SITUATION FUNCTIONALITY

AVAILABILITY OF BACK-UP POWER

TOTAH COMMUNICATIONS, INC. has 2 central offices and 10 tandem offices located within its service areas. Each of these 10 locations is equipped with a back-up generator capable of providing power to the equipment within that office in the event of an external power source outage. Two (2) locations are equipped with external ports for mobile generator connections. All stand-alone generators perform a weekly self-test which includes starting and running for a short period of time. After each power outage, generators are inspected and have professional maintenance is performed.

In addition, TOTAH COMMUNICATIONS has installed back-up batteries on the digital loop equipment (DLC). For commercial outages lasting longer than 4 hours, TOTAH maintains 9 portable generators that are used to keep the DSL sites charged during prolonged power outages. All portable generators are started and service on a regular basis. Spare batteries are stored fully charged in the Ochelata headquarters and Tyro warehouse. Battery strings are tested periodically and weak or defective batteries are replaced.

TRAFFIC ROUTING

Voice traffic between the central office switch and remote switches is carried across a 10 Gig optical network. Voice traffic between the central office switch and the upstream tandem is also provisioned across multiple fiber optic networks.

MANAGING TRAFFIC SPIKES

TOTAH COMMUNICATIONS's careful capacity planning has put multiple constraints and triggers in place on its Central Office equipment, outside plant equipment, and network backbone that will provide the company with the capability of handling traffic spikes during emergency situations.

Usage rates are analyzed monthly internally by TOTAH COMMUNICATIONS using reports automatically generated by the switch to ensure that usage does not exceed 90% of total line capacity. TOTAH COMMUNICATIONS will monitor traffic internally on a monthly basis to ensure optimal efficiency.

TOTAH COMMUNICATIONS, INC. (KANSAS)
CONSOLIDATED FINANCIAL STATEMENTS – REDACTED
(412030KS3017.PDF)



TotelCSI

P.O. Box 300

Ochelata, OK 74051-0300

918-535-2208

888-580-2208

October 7, 2013

USAC
Customer Operations
High Cost Program
2000 L Street NW, Suite 200
Washington, DC 20036

To whom it may concern:

Totah Communications, Inc. only prepares one (1) consolidated RUS Annual report for multiple study areas. This is for study areas in Oklahoma and Kansas.

Sincerely,

Keith E. Watson
Executive VP and Controller

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	<i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i> BORROWER NAME Totah Telephone Company, Incorporated (Prepared with Audited Data)	
<i>INSTRUCTIONS-Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2 Report in whole dollars only.</i>	PERIOD ENDING December, 2012	BORROWER DESIGNATION OK0536

CERTIFICATION We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES. DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII (Check one of the following)	
<input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.	<input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report
Mark Gailey _____	7/9/2013 _____ DATE

REDACTED – FOR PUBLIC INSPECTION

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur, Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)			39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

Total Equity = 41.36% % of Total Assets

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER DESIGNATION OK0536	
INSTRUCTIONS- See RUS Bulletin 1744-2		PERIOD ENDING December, 2012	
PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS			
ITEM		PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues			
2. Network Access Services Revenues			
3. Long Distance Network Services Revenues			
4. Carrier Billing and Collection Revenues			
5. Miscellaneous Revenues			
6. Uncollectible Revenues			
7. Net Operating Revenues (1 thru 5 less 6)			
8. Plant Specific Operations Expense			
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)			
10. Depreciation Expense			
11. Amortization Expense			
12. Customer Operations Expense			
13. Corporate Operations Expense			
14. Total Operating Expenses (8 thru 13)			
15. Operating Income or Margins (7 less 14)			
16. Other Operating Income and Expenses			
17. State and Local Taxes			
18. Federal Income Taxes			
19. Other Taxes			
20. Total Operating Taxes (17+18+19)			
21. Net Operating Income or Margins (15+16-20)			
22. Interest on Funded Debt			
23. Interest Expense - Capital Leases			
24. Other Interest Expense			
25. Allowance for Funds Used During Construction			
26. Total Fixed Charges (22+23+24-25)			
27. Nonoperating Net Income			
28. Extraordinary Items			
29. Jurisdictional Differences			
30. Nonregulated Net Income			
31. Total Net Income or Margins (21+27+28+29+30-26)			
32. Total Taxes Based on Income			
33. Retained Earnings or Margins Beginning-of-Year			
34. Miscellaneous Credits Year-to-Date			
35. Dividends Declared (Common)			
36. Dividends Declared (Preferred)			
37. Other Debits Year-to-Date			
38. Transfers to Patronage Capital			
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]			
40. Patronage Capital Beginning-of-Year			
41. Transfers to Patronage Capital			
42. Patronage Capital Credits Retired			
43. Patronage Capital End-of-Year (40+41-42)			
44. Annual Debt Service Payments			
45. Cash Ratio [(14+20-10-11) / 7]			
46. Operating Accrual Ratio [(14+20+26) / 7]			
47. TIER [(31+26) / 26]			
48. DSCR [(31+26+10+11) / 44]			

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS <i>INSTRUCTIONS - See RUS Bulletin 1744-2</i>						BORROWER DESIGNATION OK0536 PERIOD ENDED December, 2012	
Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION							
	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)

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Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

Details on Least Expensive Broadband Service

EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
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INSTRUCTIONS- See RUS Bulletin 1744-2

PART D. SYSTEM DATA				
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile

PART E. TOLL DATA	
1. Study Area ID Code(s) <div style="margin-left: 20px;"> a. 412030 b. 432030 c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____ </div>	2. Types of Toll Settlements (Check one) <div style="display: flex; justify-content: space-between;"> <div> Interstate: <input type="checkbox"/> Average Schedule Intrastate: <input type="checkbox"/> Average Schedule </div> <div> <input checked="" type="checkbox"/> Cost Basis <input checked="" type="checkbox"/> Cost Basis </div> </div>

PART F. FUNDS INVESTED IN PLANT DURING YEAR	
1. RUS, RTB, & FFB Loan Funds Expended	
2. Other Long-Term Loan Funds Expended	
3. Funds Expended Under RUS Interim Approval	
4. Other Short-Term Loan Funds Expended	
5. General Funds Expended (Other than Interim)	
6. Salvaged Materials	
7. Contribution in Aid to Construction	
8. Gross Additions to Telecom. Plant (1 thru 7)	

PART G. INVESTMENTS IN AFFILIATED COMPANIES					
INVESTMENTS (a)	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year (b)	Income/Loss This Year (c)	Cumulative Investment To Date (d)	Cumulative Income/Loss To Date (e)	Current Balance (f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

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PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority
with jurisdiction over the provision of telephone services? (Check one)



YES



NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	
5. Land and support assets - Buildings	
6. Land and support assets - Furniture and Office equipment	
7. Land and support assets - General purpose computers	
8. Central Office Switching - Digital	
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	
24. Cable and wire facilities - Buried cable - Fiber	
25. Cable and wire facilities - Conduit systems	
26. Cable and wire facilities - Other	

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USDA-RUS		BORROWER DESIGNATION OK0536
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		PERIOD ENDED December, 2012
INSTRUCTIONS – See help in the online application.		
PART I – STATEMENT OF CASH FLOWS		
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
CASH FLOWS FROM OPERATING ACTIVITIES		
2.	Net Income	
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>		
3.	Add: Depreciation	
4.	Add: Amortization	
5.	Other (Explain)	
<i>Changes in Operating Assets and Liabilities</i>		
6.	Decrease/(Increase) in Accounts Receivable	
7.	Decrease/(Increase) in Materials and Inventory	
8.	Decrease/(Increase) in Prepayments and Deferred Charges	
9.	Decrease/(Increase) in Other Current Assets	
10.	Increase/(Decrease) in Accounts Payable	
11.	Increase/(Decrease) in Advance Billings & Payments	
12.	Increase/(Decrease) in Other Current Liabilities	
13.	Net Cash Provided/(Used) by Operations	
CASH FLOWS FROM FINANCING ACTIVITIES		
14.	Decrease/(Increase) in Notes Receivable	
15.	Increase/(Decrease) in Notes Payable	
16.	Increase/(Decrease) in Customer Deposits	
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits	
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	
20.	Less: Payment of Dividends	
21.	Less: Patronage Capital Credits Retired	
22.	Other (Explain) Other taxes/Other Debits to RE	
23.	Net Cash Provided/(Used) by Financing Activities	
CASH FLOWS FROM INVESTING ACTIVITIES		
24.	Net Capital Expenditures (Property, Plant & Equipment)	
25.	Other Long-Term Investments	
26.	Other Noncurrent Assets & Jurisdictional Differences	
27.	Other (Explain) Other Capital Expenditures (Property, Plant & Equip)	
28.	Net Cash Provided/(Used) by Investing Activities	
29.	Net Increase/(Decrease) in Cash	
30.	Ending Cash	

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Revision Date 2010

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NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

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CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	